

# Olabisi Palmer

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Brampton ON

## PERSONAL SUMMARY

Dynamic and dedicated professional with experience as a Personal Support Mercy Care Family Home Care and Bola HealthCare Service. Proven ability in client relations and care coordination, enhancing client well-being through effective communication and emotional support.

Committed to maintaining safety and fostering a positive environment while adapting to diverse client needs.

## SKILLS

- Client Relations
- Time Management
- Proactivity
- Patience
- Self-Motivation
- Adaptability
- Creativity
- Innovation
- Physical Fitness
- Client support
- Daily living assistance
- Communication skills
- Care coordination
- Team collaboration
- Emotional support
- Safety management
- Attention to detail

## COGNATE EXPERIENCES

### Volunteer

Fereprod Medicals Abuja Nigeria 2021 - 2023

- Followed directions from supervisors and completed tasks within appropriate timeframe
- Collaborated with other volunteers to create a positive work environment.
- Offering support and assistance to community members.

### Personer Support Worker

Bola Healthcare/ Jan 2024 to Current

Mercy Care Family Home Care Inc. Jan 2025 to current.

Kensington Health- Placement. Dec 2025-Jan 2026.

Spectrum Health - March 2026 to current

- Assisted clients with daily living activities and personal care.
- Maintained a safe and clean environment for clients and staff.
- Supported clients with mobility and transportation needs during outings.
- Communicated effectively with clients to understand their needs and preferences.
- Documented client progress and changes in condition accurately.
- Collaborated with healthcare professionals to coordinate care plans.
- Provided companionship and emotional support to enhance client well-being.

## **EDUCATION AND TRAINING**

PSW Certificate :  
-Evergreen College  
-NACC

## **ADDITIONAL INFORMATION - INTEREST**

Keen to work with the organization due to its good reputation within the health care industry.

## **COGNATE EXPERIENCES CERTIFICATION**

- Safe management
- Evergreen College
- WHMIS Certificate
- AODA Certificate
- N94 maskfit

## **ACTIVITIES AND HONORS**

- Cooking
- Organization & Planning
- Exercising

## **CERTIFICATION**

- National Association Of Career Colleges. (NACC)
- Evergreen college
- CPR/ADE LEVEL C
- Work Health and Safety Awareness in 4 Steps
- WHMIS
- Mask Fit N95
- Safe Management
- Gentle Persuasive Approaches (GPA) In Dementia Care
- Preventing, Recognizing and Reporting Abuse and Neglect in Long-Term Care.
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- Lifts and Transfers