

NEVIN ELDHO

Mississauga, ON

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PROFESSIONAL SUMMARY

Compassionate and motivated Social Service Worker graduate with hands-on experience supporting individuals facing homelessness, food insecurity, mental health, and social challenges through community-based services and frontline support roles. Skilled in client engagement, crisis response, group support, documentation, and community outreach using a person-centred, trauma-informed, and strengths-based approach. Passionate about supporting vulnerable populations and creating safe, respectful, and inclusive environments.

EDUCATION

Diploma – Social Service Worker (SSW)

Sheridan College

Graduated: April 2025

SKILLS & COMPETENCIES

- Client Support & Relationship Building
- Crisis Intervention & De-escalation
- Trauma-Informed & Strengths-Based Support
- Community Outreach & Engagement
- Group Facilitation & Frontline Support
- Documentation & Case Notes
- Active Listening & Conflict Resolution
- Cultural Competency & Inclusion
- Community Resource Navigation
- Team Collaboration & Professional Communication
- Time Management & Organization
- Microsoft Office & Digital Documentation

RELEVANT EXPERIENCE

Field Placement Student

Knights Table

2024 – 2025

- Provided frontline support to individuals experiencing homelessness, food insecurity, and social challenges in a fast-paced community environment.

- Assisted with client intake, registration, service coordination, and accurate documentation while maintaining confidentiality and professionalism.
- Built supportive relationships with diverse populations including newcomers, refugees, seniors, and vulnerable individuals.
- Helped maintain a safe, welcoming, and inclusive environment using empathy, active listening, and de-escalation skills.
- Worked collaboratively with staff, volunteers, and community members to support client needs and access to services.
- Demonstrated strong teamwork, communication, and crisis response abilities in high-demand situations.

Administrative Staff

Super Save Group

2025-2026

- Managed administrative duties including documentation, scheduling, communication, and record organization.
- Maintained accurate files and supported daily office operations in a professional environment.
- Demonstrated strong organizational skills, attention to detail, and effective communication.
- Assisted team members with operational support and problem-solving tasks.

Volunteer – Community Support

Red Cross / St. Joseph Memorial Care Home

2022

- Supported elderly residents and individuals experiencing emotional and cognitive challenges.
- Assisted with recreational and social activities while promoting dignity, respect, and emotional well-being.
- Demonstrated patience, empathy, and strong interpersonal communication skills in a care-focused setting.

CERTIFICATIONS

- CPR & First Aid
- NVC (Nonviolent Crisis Intervention)
- Vulnerable Sector Check (VSC)
- Valid Ontario G License

Professional Development

Mental Health awareness.

Harm Reduction and Trauma-Informed Skills

Workplace safety

REFERENCES available upon request.

